



Leading Your Digital Transformation Journey!



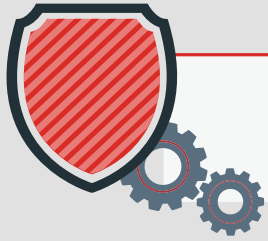
Currently, call center agent assisted sales requires customers to speak credit card details to the agent, an insecure method, in order to complete the payment transaction.



Similarly, for a chat session, the customer has to provide his credit card details in plain text.



Both ways imply **high security risks**



Barphone Secure Payment Application enables secure transmission of sensitive payment card information using:



a

DTMF tones for voice calls

b

Secure web links for chat sessions or email

● **Customer's view**

a

types numbers

b

sends information

● **Agent's view**

only sees stars

Zero integration with masked credit card details.

Usage of a browser plugin to collect securely the cc data.

Sensitive payment details are transmitted and used in a secure manner minimizing risks, using Barphone's PCI compliant solution,



**thus
enabling
alternative
ways of working
for call center agents
such as:**

Work at Home Agent



Always next to our customer