

The Era of Digital Transformation has begun to radically redefine business communications. Voice is no longer the only way—or even the preferred way—to stay in touch with customers and colleagues. Instead, video, content sharing and instant messaging are now fundamental. Just as importantly, employees now expect more than just desktop communications. They want a seamless communications experience that fits into how they work instead of changing how they work—helping them stay in touch on their device of choice as they move throughout their day.

With Avaya Workplace, Avaya embeds communications directly into the applications, browsers and devices your employees use every day to create a single, powerful gateway for calling, messaging, meetings and team collaboration. We free people from their desktop and give them a more natural and efficient way to connect, communicate and share—when, where and how they want.

Take Communications and Collaboration With You Across Apps, Browsers and Devices

Avaya Workplace delivers a holistic unified communications experience that works as well on a browser, mobile device or room-based system as it does on your the desktop. Communication capabilities follow your profile as you move from device to device. You can easily access your contact lists, click to call, start a video session or schedule and join a meeting—all from the same familiar and intuitive user interface. SIP-based Avaya Workplace clients automatically adapt to the phone, tablet or browser you use to ensure you get an optimal user experience across platforms and device types.

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avaya.com 2

Settings Presence and Message Waiting Incoming Call Indication & Voice Management Mail Dial-in Dial Pad Search by Name Next or Enter Number Meetings To Dial One Touch 2 Join Meetina Instant Messages 61 M Call History Angela Jones

Avaya Workplace User Interface

The Avaya Workplace Experience

- True "mobile first" approach
- Single, easy-to-use contextual interface
- One-touch access to calling, messaging, audio and video conferencing and web collaboration
- "Top of mind" home screen
- Optimized for device screen size and orientation

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See Your Day at a Glance

Our "mobile first" design includes a top-of-mind home screen that keeps all your communications in one place and gives you an "at a glance" snapshot or dashboard of your day. You can quickly see meetings, messages and your communications history. Action-oriented workflows allow you to review multimedia messages, return missed calls and join voice or video conferences—all with a single touch.

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Collaborate from your Web-based applications



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Key Capabilities

- Always on messaging continuity to virtually any media device
- In-app UC experiences embedded into the business processes employees use every day
- Web collaboration & event streaming for up to 100,000 live event viewers, screen and application sharing, white boarding and remote desktop control
- Rich HD video & high-scale audio interoperable with multivendor room systems, with "Hollywood Squares" conference view that supports multiple large meetings
- Software-based with zero download for frictionless collaboration via WebRTC and HTML5
- Flexible deployment options on-premises or in the cloud, with scalability as your needs grow

Always-On Messaging

The Avaya Workplace solution delivers always-ready multimedia messaging. You can send and access text, audio, video, images and files in real time—or on your time—whether your contacts are online or off. You can message an individual, your work team or other groups of contacts. Begin a messaging conversation on one device and continue it on another, without interruption. Your conversations will be seamlessly threaded by topic, regardless of the device you use. You can even escalate a messaging conversation to a call or to a conference with a single touch.

Simplify Audio and Video Conferencing

Enterprise-class conferencing is readily accessible through our all-in-one Avaya Workplace client. We've incorporated high-scale, multiparty, HD audio conferencing, rich multi-stream HD video conferencing and extensive web collaboration for content sharing. While in meetings, you have extensive moderator controls, can move between apps, and record audio and video for later viewing. You'll have reliable and secure communications on any device anywhere, without the need for VPN connectivity. You can even stream town hall meetings, training sessions and other broadcasts to as many as 100,000 participants. You'll also have full interoperability with virtually any video room system. That means you can protect your existing video investments, while extending HD video to all devices.

Create a Competitive Advantage

We make it easy for you to bring your own digital transformation strategy to life and achieve a marketplace advantage. Contextual communication and collaboration capabilities can be added to your business processes and applications with Avaya Workplace. You can improve your efficiency, productivity and responsiveness and get ahead of your competition.

Choose Your Deployment Strategy

The Avaya Workplace solution is highly scalable and can be delivered on premises or in the cloud, either as a complete package or element by element. Regardless the approach, Avaya Workplace delivers a low TCO and helps you drive higher levels of efficiency and productivity.

Add Fully Integrated Team Collaboration

Avaya Spaces™ is a cloud-based team collaboration and meeting app that seamlessly integrates voice, video, tasks, sharing and more into one easy to use application that you can access from anywhere. It is fully integrated into Avaya Workplace and accessible with a single touch.



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Avaya makes it easy for you to bring your own digital transformation strategy to life and achieve a marketplace advantage... improve your efficiency, productivity and responsiveness and get ahead of your competition.

Avaya Workplace Specifications	
Operating systems	Apple iOS Android Microsoft Windows Apple Mac
Security	AES-256 cipher support TLS version 1.2
Max current calls	15,000
Max users	400,000
Max user registrations	H.323: 10,000 SIP: 150,000
Max participants per meeting	500
Max MCUs	50
Max participants per streaming event	100,000

Learn More

Contact your Avaya representative or visit www.avaya.com to learn more about the Avaya Workplace and to discover how it can support your digital transformation strategy.











About Avaya

Businesses are built on the experiences they provide and every day millions of those experiences are built by Avaya (NYSE:AVYA). For over one hundred years, we've enabled organizations around the globe to win—by creating intelligent communications experiences for customers and employees. Avaya builds open, converged and innovative solutions to enhance and simplify communications and collaboration—in the cloud, on premise, or a hybrid of both. To grow your business, we're committed to innovation, partnership, and a relentless focus on what's next. We're the technology company you trust to help you deliver Experiences that Matter. Visit us at www.avaya.com.

